

Covid-19 Guidelines for Collect Orders

Thermakraft™

To reduce the risk for all, please follow the guidelines below when placing a Collect Order.

- Please advise a date you wish to collect
- Phone 022 044 5288 30 minutes prior to collecting and ensure you provide Order Number or Packing Slip number over the phone
- Collect orders are only available between 8:30 –4:30pm Monday to Friday



Cough or sneeze into your elbow



Washing and drying your hands kills the virus



Stay home if you are sick



Be kind. Check-in on the elderly or vulnerable.

Please note the below upon arrival:

- Please always adhere to strict social distancing of 2 meters
- Please **DO NOT ENTER THE WAREHOUSE or DISPATCH OFFICE**
- Phone 022 044 5288 if you are collecting a full pallet order. Open vehicle for forklift to load and remain in vehicle
- If you are collecting loose items please see Collect Order Pick up area next to the Dispatch Office. You will find your order with a Packing Slip attached
- If you have any queries with your order please call 022 044 5288